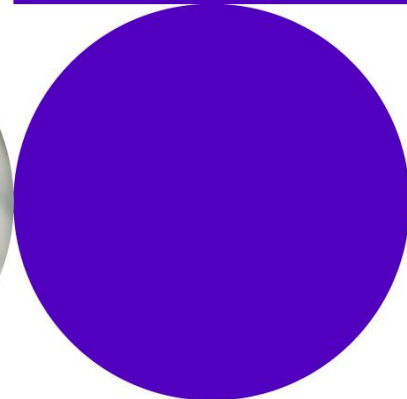
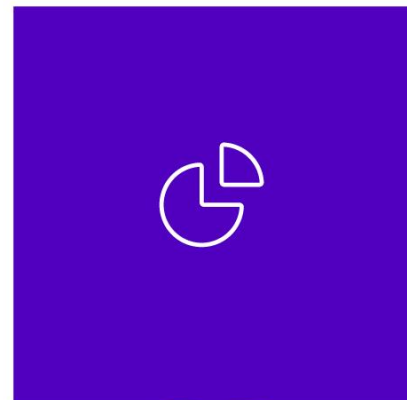


Magnetiq Bank Mobile App Installation and Usage Guide



1. Downloading Magnetiq Bank mobile app

1.1. Android smartphone:

- access *Google Play*;
- enter “**Magnetiq Bank**” in the search box and tap “**Install**”.

1.2. iOS smartphone

- access the *App Store*;
- enter “**Magnetiq Bank**” in the search box and tap “**GET**”.



The app will be installed on your smartphone.

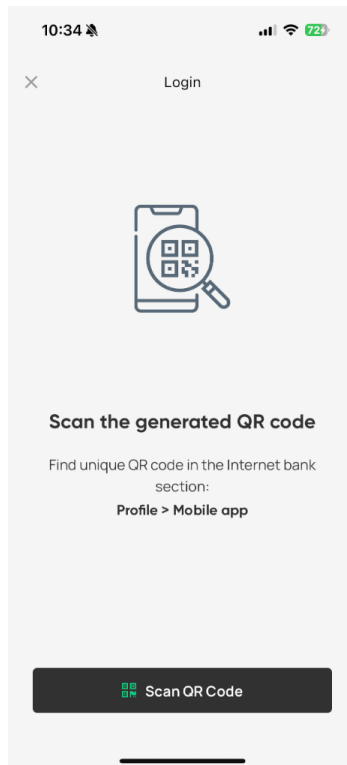
2. Connecting Magnetiq Bank mobile app to your banking account

If you are a representative of a legal entity, please contact the Bank or your personal manager before connecting the mobile app to your banking account.

2.1. Open the app and tap “Connect”



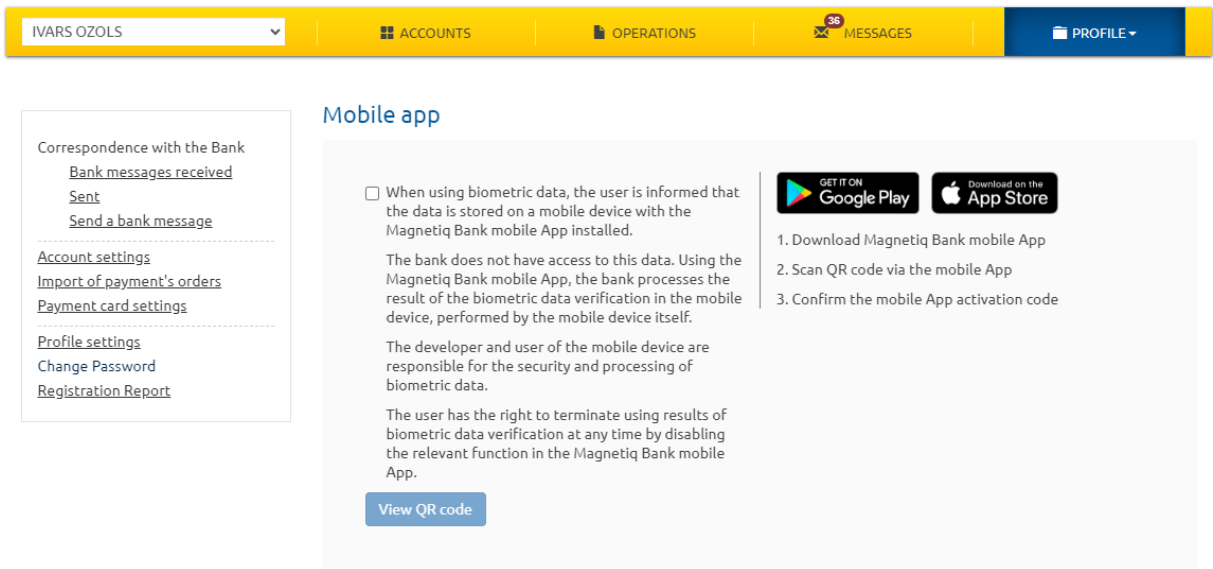
A **QR scanning** feature will be displayed:



2.2. Log in to your Internet Bank

After accessing the **Internet Bank**, enter the **“PROFILE”** section and select **“Manage Mobile App”**.

You will be prompted to consent to the app connection terms and conditions.




Confirm the user agreement and click **“View QR code”**.

You will see a **QR code** with brief instructions:

- Correspondence with the Bank
 - [Bank messages received](#)
 - [Sent](#)
 - [Send a bank message](#)
- [Account settings](#)
- [Import of payment's orders](#)
- [Payment card settings](#)
- [Profile settings](#)
- [Change Password](#)
- [Registration Report](#)

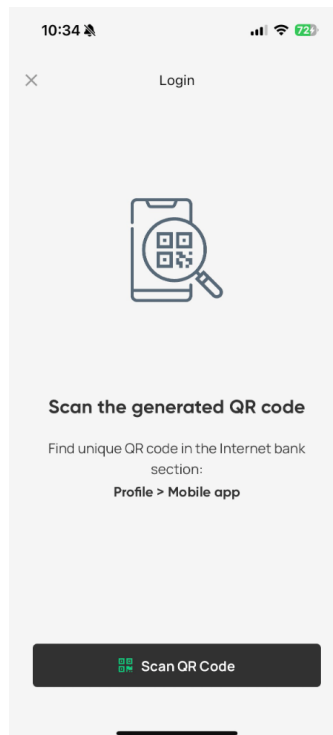
Mobile app



GET IT ON Google Play Download on the App Store

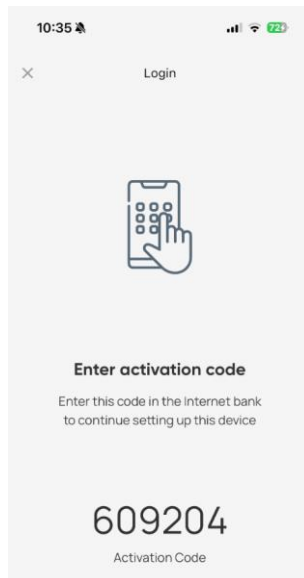
1. Download Magnetiq Bank mobile App
2. Scan QR code via the mobile App
3. Confirm the mobile App activation code

2.3. In the mobile app, tap the “Scan QR code” button.

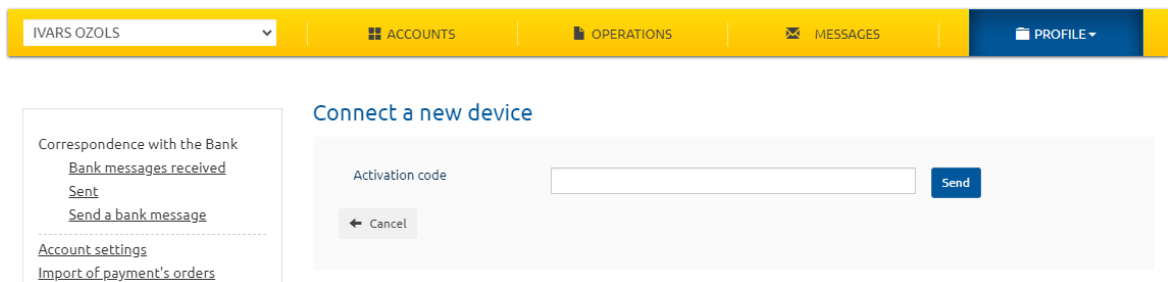


2.4. Move the smartphone closer to the computer screen to scan the QR code with your Magnetiq Bank mobile app.

- 2.5. After scanning the Internet Bank QR code:
- Magnetiq Bank mobile app will display the activation code on your smartphone:

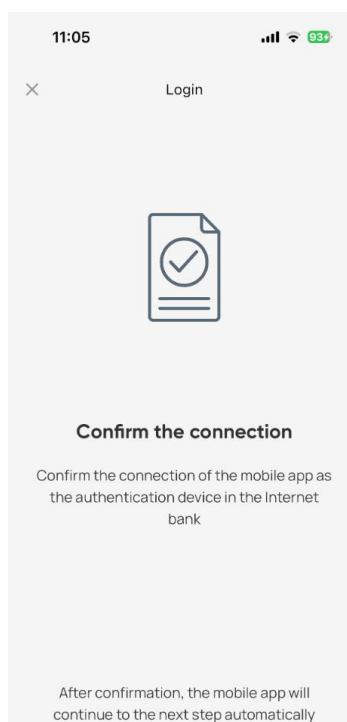


- The **Internet Bank** will automatically switch to the app activation entry form:



Enter the activation code displayed by **Magnetiq Bank mobile app** into the corresponding **Internet Bank** field and tap “**Send**”.

The mobile app will display a screen prompting you to confirm a new authentication tool.



Once the activation code is entered, confirm that the **Magnetiq Bank** mobile app has been connected as an authentication device for your **Internet Bank** using:

- a one-time security code;
- the *Digipass* code calculator.

Once **Magnetiq Bank mobile app** is successfully connected, you will see the new authentication device data in the Internet Bank:

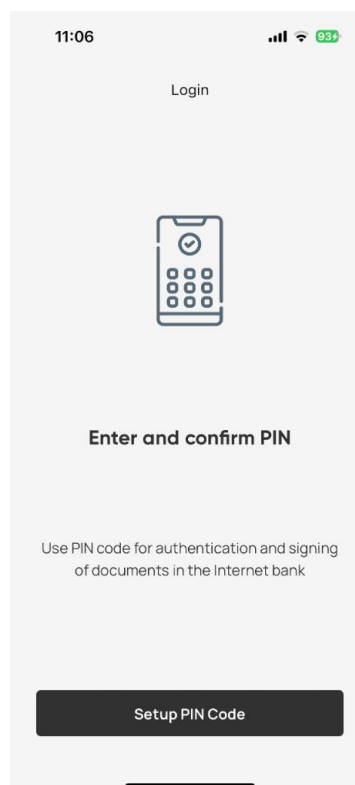
The screenshot shows the Internet Bank interface with a yellow navigation bar at the top containing 'IVARS OZOLS', 'ACCOUNTS', 'OPERATIONS', 'MESSAGES', and 'PROFILE'. Below the navigation bar, there is a 'Mobile app' section. On the left, there is a sidebar menu with links for 'Correspondence with the Bank', 'Account settings', and 'Profile settings'. The main content area for 'Mobile app' includes a 'View QR code' button, download instructions for Google Play and the App Store, and a table of connected devices.

Connected devices	
Device number	Device
111111	iPhone16

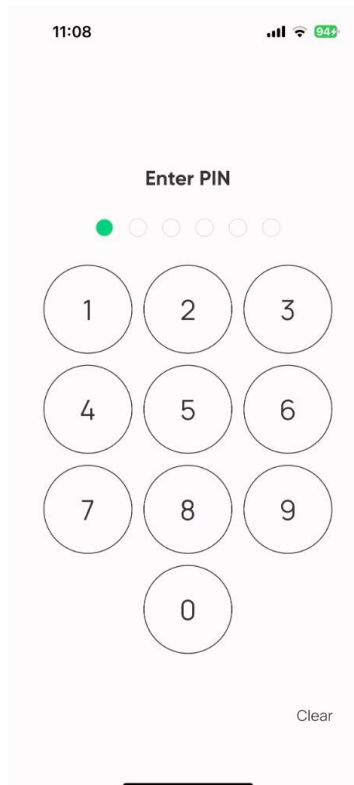
Subsequent actions will be prompted by **Magnetiq Bank mobile app**.

3. Setting up Magnetiq Bank mobile app

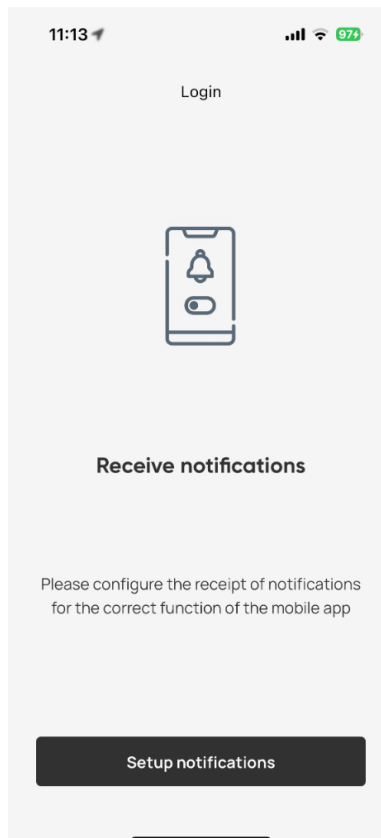
3.1. Tap “Set up PIN Code”



3.2. Enter your PIN and confirm entry

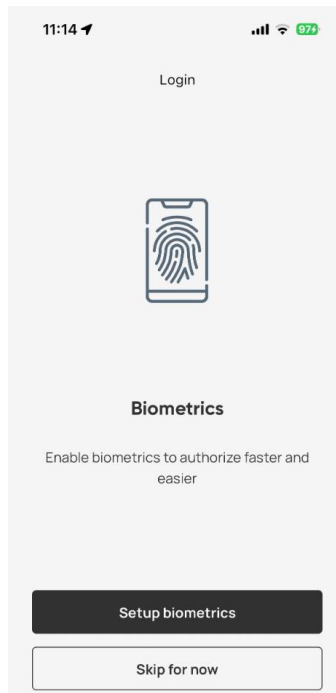


3.3. You will need to enable notifications for Magnetiq Bank mobile app to work correctly:



3.4. Setting up biometrics

You can enable **Magnetiq Bank mobile app** authentication with your biometric data, if the mobile device supports it:



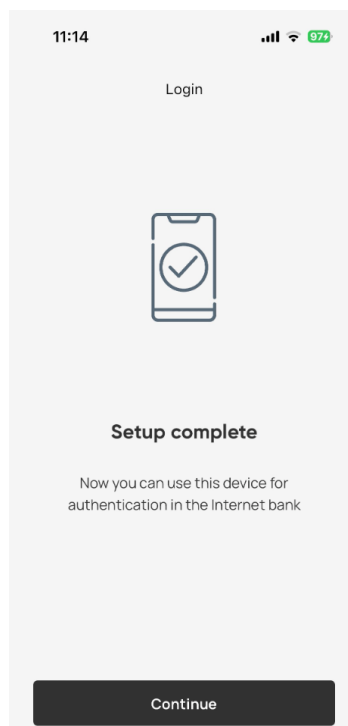
If you don't want to use biometric authentication, tap **"Skip"**.

You will be able to set biometrics options later in the **"Settings"** section (see section 7 below).

To set up biometrics, **"Set up biometrics"** and scan your face or fingerprint the way you do on your mobile device.

3.5. Successful connection

Once you have connected **Magnetiq Bank mobile app** to your **Internet Bank**, the following confirmation will be displayed on your mobile device:

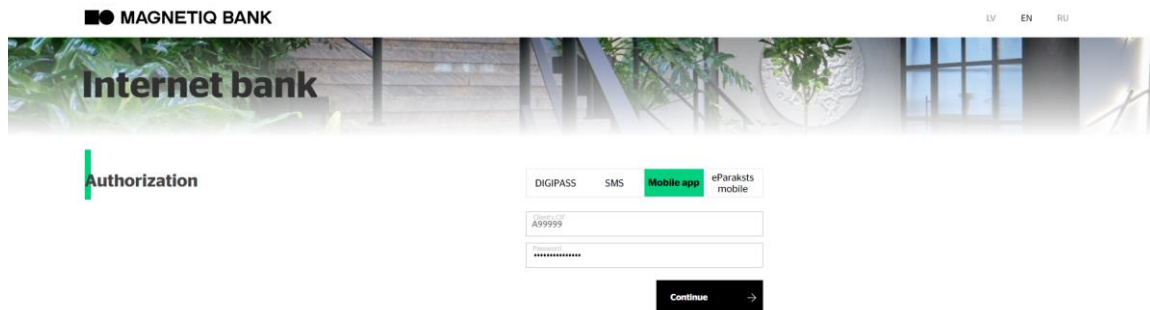


4. Using Magnetiq Bank mobile app

4.1. Accessing the Internet Bank

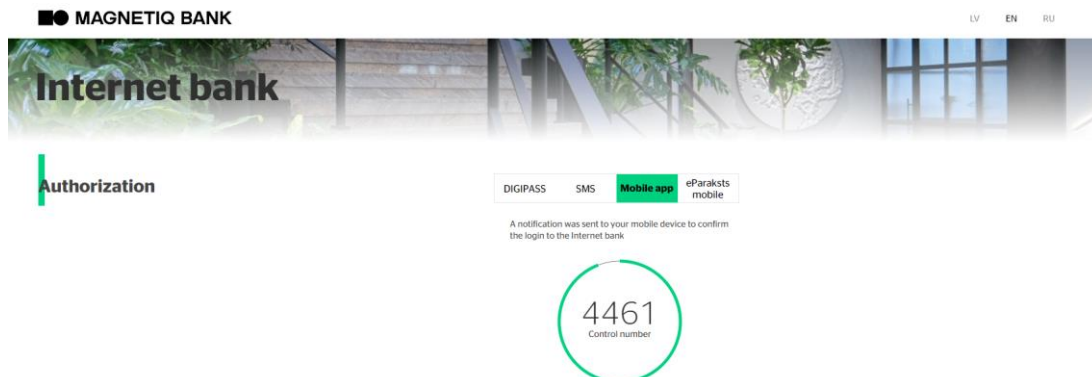
Open website www.magnetiqbank.com, and click “Internet Bank” or open <https://ib.magnetiqbank.com> directly from your browser.

To access the Internet Bank with **Magnetiq Bank mobile app** in the field “**Client's CIF**” enter the CIF code assigned to you by the Bank during the signing of the agreement for receipt of the services provided by the Bank, in the field “**Password**” enter the password, what you are using to access the Internet Bank with One-Time Security Code and press “**Continue**”.



If you have entered the correct password, the field for entering of a number of the app will appear. Enter the number of the app and press “Continue”.

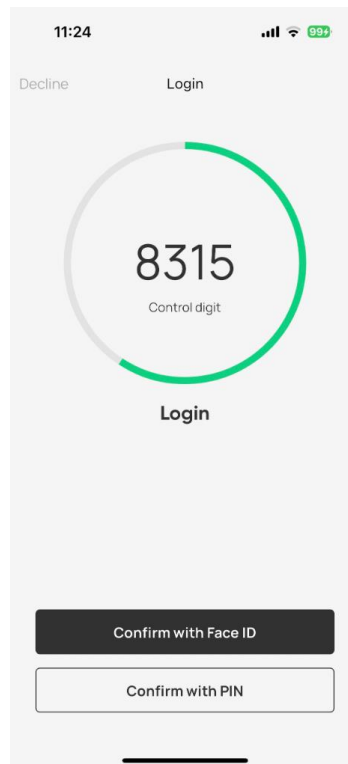
A Message about sending a notification to your mobile device will appear.



Your mobile device will receive the following notification:

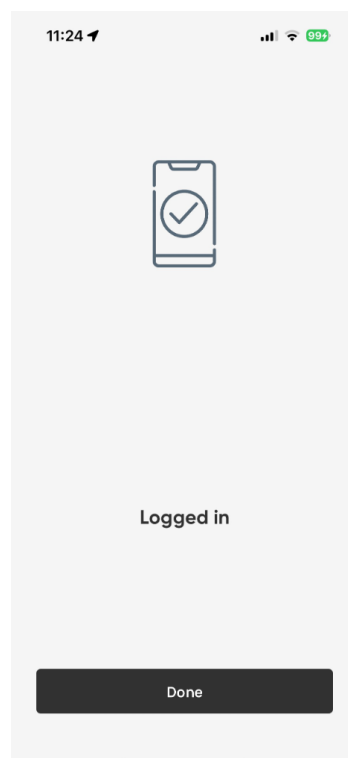


Tap the notification to open the **Internet Bank** access screen in your **Magnetiq Bank mobile app**.



Always compare the control number in your **Internet Bank** login form with those displayed by **Magnetiq Bank mobile app**. If the digits match, select the confirmation action (tap “**Confirm with biometrics**” or “**Confirm with PIN**”).

Once the **Internet Bank** access attempt is confirmed, **Magnetiq Bank mobile app** will display a confirmation screen:



4.2. Signing a document

Fill out the document form and click “Send”.

In the signature screen, select **Mobile App** as the confirmation method:

Send Documents

No	Type	Currency	Amount	Beneficiary
312	Payment to Europe	EUR	11.00	Marija Ozola

You will see a new screen with the “Control digit”.

Send Documents

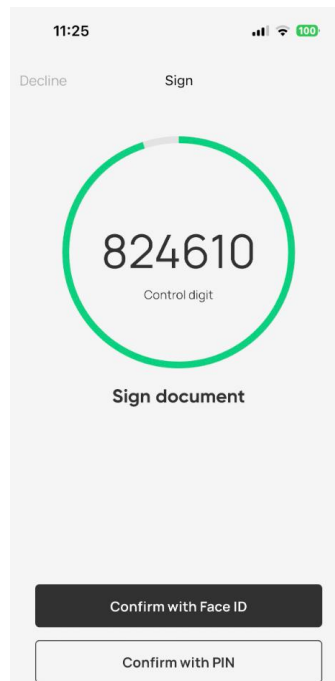
No	Type	Currency	Amount	Beneficiary
312	Payment to Europe	EUR	11.00	Marija Ozola

Click “Send”.

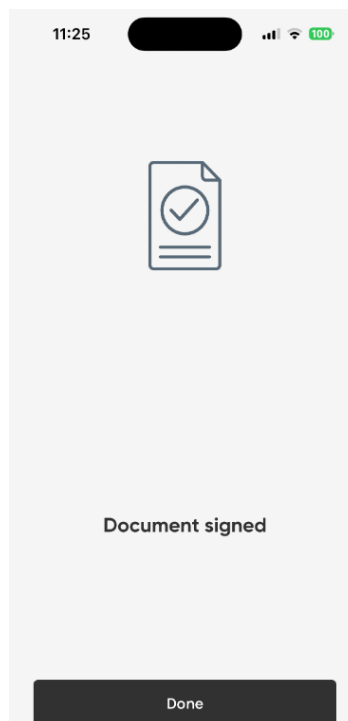
Your mobile device will receive the following notification:



Tap the notification to open the **Magnetiq Bank mobile app** document signing screen on your mobile device.



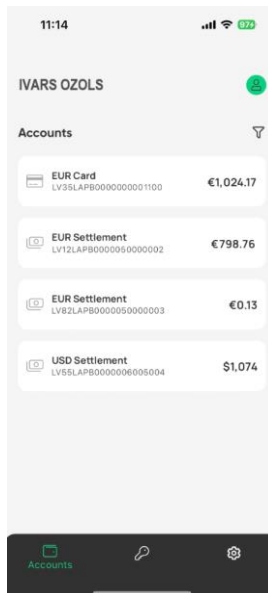
Always compare the control number in your **Internet Bank** signature form with those displayed by **Magnetiq Bank mobile app**. If the digits match, select the confirmation action (tap “**Confirm with biometrics**” or “**Confirm with PIN**”). Once the document is signed successfully, **Magnetiq Bank mobile app** will display a confirmation screen:



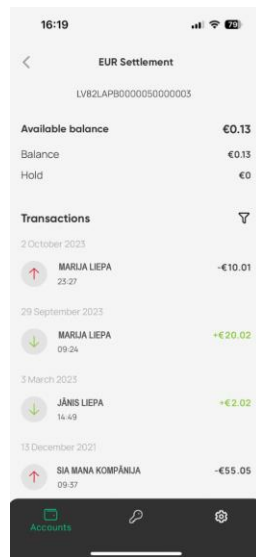
5. Accounts

In section **Accounts** you can:

- View account list and balances:



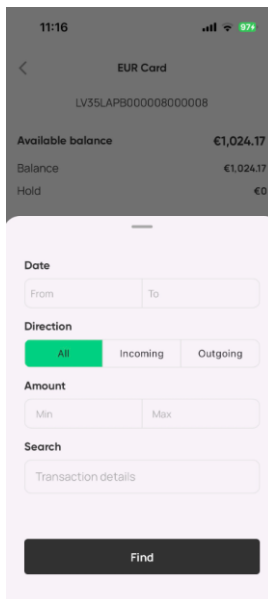
- View account summary and details of transactions:



Using the filter



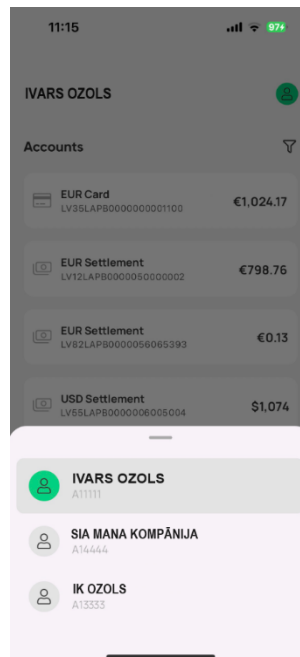
it is possible to search for operations by period, direction, amount and details.



If you have different clients in your **Internet bank**, in section



you can select required client:



6. Disconnection of Magnetiq Bank mobile app

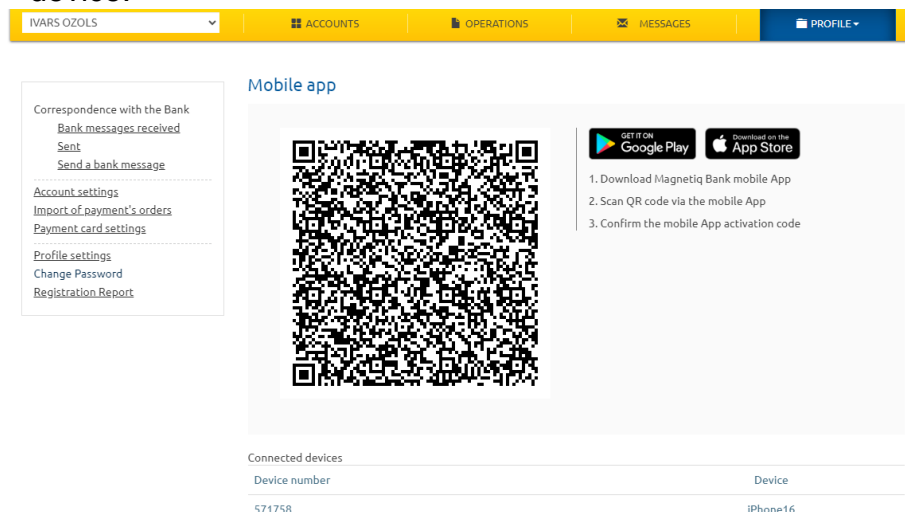
6.1. If PIN, TouchID or FaceID confirmation has failed five times in a row, Magnetiq Bank mobile app will be disconnected automatically.

6.2. To disconnect Magnetiq Bank mobile app manually:

- call the **Bank**, state your voice password and ask the bank employee to disconnect the app.

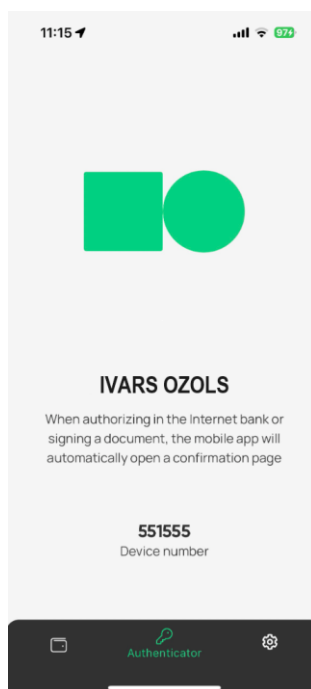
6.3. In case if you need to replace the mobile device:

- uninstall the mobile app from your old device;
- to install the mobile app on your new device access **“PROFILE”** -> **“MANAGE MOBILE APP”** in the **Internet Bank**;
- perform all actions described in sections 2.3, 2.4 and 2.5 using your new device.



7. Magnetiq Bank mobile app settings

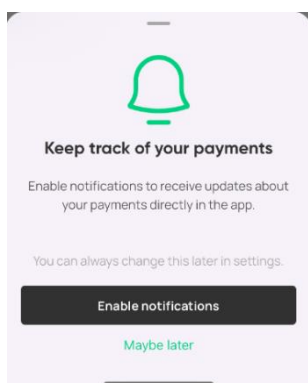
Tap the upper right icon to change **Magnetiq Bank mobile app** settings:




Under “**Settings**”, you can:

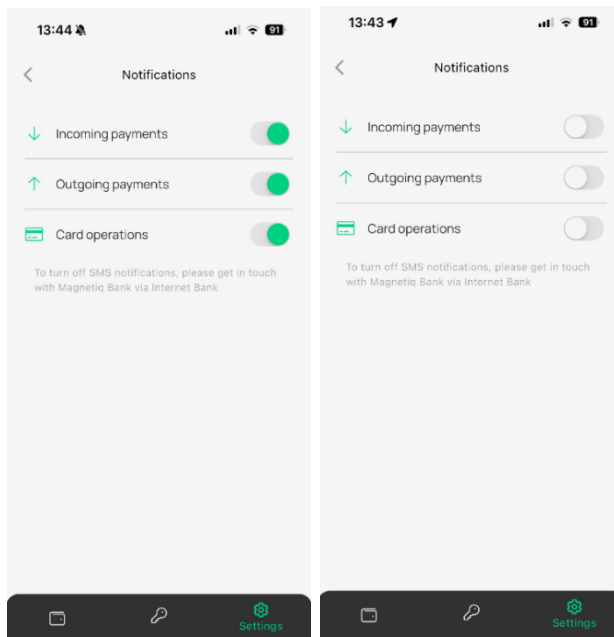
- change the app interface language (set to your smartphone’s display language);
- enable/disable biometrics;
- change your PIN;
- turn on/off push-notifications.

7.1. Notifications



In Notifications section you can enable or disable push-notifications. Push-notification is an informative notification about transactions that is shown at the screen of your phone . Push-notifications can be enabled for incoming and outgoing payments and card transactions.

When push-notifications are enabled, SMS notifications will be automatically disabled within a month. If you wish to opt out of SMS notifications earlier, you need to contact the Bank by sending a message in free form via Internet bank.



Under “User”, you can:

- view the user ID;
- disconnect **Magnetiq Bank mobile app**.