

Magnetiq Bank Mobile App Installation and Usage Guide



1. Downloading Magnetiq Bank mobile app

1.1. Android smartphone:

- access Google Play;
- enter "Magnetiq Bank" in the search box and tap "Install".

1.2. iOS smartphone

- access the App Store;
- enter "Magnetiq Bank" in the search box and tap "GET".



The app will be installed on your smartphone.

2. Connecting Magnetiq Bank mobile app to your banking account

2.1. Open the app and tap "Connect"



A QR scanning feature will be displayed:



2.2. Log in to your Internet Bank

After accessing the **Internet Bank**, enter the **"PROFILE"** section and select **"Manage Mobile App"**.

You will be prompted to consent to the app connection terms and conditions.



Confirm the user agreement and click "View QR code".

You will see a **QR code** with brief instructions:



2.3. In the mobile app, tap the "Scan QR code" button.



- 2.4. Move the smartphone closer to the computer screen to scan the QR code with your Magnetiq Bank mobile app.
- 2.5. After scanning the Internet Bank QR code:
 - Magnetiq Bank mobile app will display the activation code on your smartphone:



• The **Internet Bank** will automatically switch to the app activation entry form:

IVARS OZOLS	~	ACCOUNTS		MESSAGES	
		Connect a new devic	ce in the second s		
Correspondence with the Bank					
Bank messages received		Activation code			Send
Send a bank message					
		 Cancel 			
Account settings Import of payment's orders					

Enter the activation code displayed by **Magnetiq Bank mobile app** into the corresponding **Internet Bank** field and tap **"Send"**.

The mobile app will display a screen prompting you to confirm a new authentication tool.



Once the activation code is entered, confirm that the **Magnetiq Bank** mobile app has been connected as an authentication device for your **Internet Bank** using:

- a one-time security code;
- the *Digipass* code calculator.

Once **Magnetiq Bank mobile app** is successfully connected, you will see the new authentication device data in the Internet Bank:

IVARS OZOLS 🗸		MESSAGES	PROFILE -
Correspondence with the Bank <u>Bank messages received</u> <u>Sent</u> <u>Send a bank message</u> <u>Account settings</u> <u>Import of payment's orders</u> <u>Payment card settings</u>	Mobile app View QR code	Cerrron Google Play 1. Download Magnetiq Bank n 2. Scan QR code via the mobil 3. Confirm the mobile App act	ownlead on the App Store nobile App e App civation code
Change Password Registration Report	Connected devices Device number		Device
	111111		iPhone16

Subsequent actions will be prompted by Magnetiq Bank mobile app.

3. Setting up Magnetiq Bank mobile app

3.1. Tap "Set up PIN Code"



3.2. Enter your PIN and confirm entry



3.3. You will need to enable notifications for Magnetiq Bank mobile app to work correctly:

11:13 - I 🕈 973
Login
Image: A line of the second se
Receive notifications
Please configure the receipt of notifications for the correct function of the mobile app
Setup notifications

3.4. Setting up biometrics

You can enable **Magnetiq Bank mobile app** authentication with your biometric data, if the mobile device supports it:



If you don't want to use biometric authentication, tap "Skip".

You will be able to set biometrics options later in the **"Settings"** section (see section 7 below).

To set up biometrics, **"Set up biometrics"** and scan your face or fingerprint the way you do on your mobile device.

3.5. Successful connection

Once you have connected **Magnetiq Bank mobile app** to your **Internet Bank**, the following confirmation will be displayed on your mobile device:



4. Using Magnetiq Bank mobile app

4.1. Accessing the Internet Bank

Open website **www.magnetiqbank.com**, and click **"Internet Bank"** or open <u>https://ib.lpb.lv</u> directly from your browser.

To access the Internet Bank with **Magnetiq Bank mobile app** in the field "**Client's CIF**" enter the CIF code assigned to you by the Bank during the signing of the agreement for receipt of the services provided by the Bank, in the field "Password" enter the password, what you are using to access the Internet Bank with One-Time Security Code and press "**Continue**".



If you have entered the correct password, the field for entering of a number of the app will appear. Enter the number of the app and press "Continue".

A Message about sending a notification to your mobile device will appear.



Your mobile device will receive the following notification:



Tap the notification to open the **Internet Bank** access screen in your **Magnetiq Bank mobile app**.



Always compare the control number in your **Internet Bank** login form with those displayed by **Magnetiq Bank mobile app**. If the digits match, select the confirmation action (tap "**Confirm with biometrics**" or "**Confirm with PIN**").

Once the **Internet Bank** access attempt is confirmed, **Magnetiq Bank mobile app** will display a confirmation screen:



4.2. Signing a document

Fill out the document form and click **"Send"**. In the signature screen, select **Mobile App** as the confirmation method:

Send Documents

312	Payment to Europe	EUR	11.00	Marija Ozola
No	(125450)	contency	ount	Beneficiary
	eParaksts mobile (1234	56-12345)		
Control number	DIGIPASS (6111111111	1)		
Confirmation Method	Mobile app (123456)		~	
Lustomer	IVARS OZOLS		✓ Ø	

You will see a new screen with the **"Control digit"**. Send Documents

Customer	IVARS OZOLS	IVARS OZOLS		▼ 8		
Confirmation Method	Mobile app (123456)		*			
Control number	123456					
No	Туре	Currency	Amount	Beneficiary		
312	Payment to Europe	EUR	11.00	Marija Ozola		

Click "Send".

Your mobile device will receive the following notification:



Send

Send

Tap the notification to open the **Magnetiq Bank mobile app** document signing screen on your mobile device.



Always compare the control number in your **Internet Bank** signature form with those displayed by **Magnetiq Bank mobile app**. If the digits match, select the confirmation action (tap "**Confirm with biometrics**" or "**Confirm with PIN**").

Once the document is signed successfully, **Magnetiq Bank mobile app** will display a confirmation screen:

11:25	al 🗟 🔟
Doc	ument signed
	Done

5. Accounts

In section **Accounts** you can:

View account list and balances:



View account summary and details of transactions:



Using the filter it is possible to search for operations by period, direction, amount and details.

11:16		all ᅙ 976			
<	EUR Card				
LV35L/	APB00000800	0008			
Available balance	9	€1,024.17			
Balance		€1,024.17			
Hold		€0			
	—				
Date					
From	То				
Direction					
All	Incoming	Outgoing			
Amount					
Min	Max				
Search					
Transaction de	etails				
	Find				

If you have different clients in your **Internet bank**, in section required client:



6. Disconnection of Magnetiq Bank mobile app

6.1. If PIN, TouchID or FaceID confirmation has failed five times in a row, Magnetiq Bank mobile app will be disconnected automatically.

6.2. To disconnect Magnetiq Bank mobile app manually:

 call the **Bank**, state your voice password and ask the bank employee to disconnect the app.

6.3. In case if you need to replace the mobile device:

- uninstall the mobile app from your old device;
- to install the mobile app on your new device access "PROFILE" -> "MANAGE MOBILE APP" in the Internet Bank;
- perform all actions described in sections 2.3, 2.4 and 2.5 using your new device.

IVARS OZOLS		MESSAGES	🚔 PROFILE 🕶
Correspondence with the Bank Bank messages received Sent Send a bank message Account settings Import of payment's orders Payment card settings Profile settings Change Password Registration Report	Mobile app	Scan QR code via the mobile App 3. Confirm the mobile App activat	of write Store le App p ion code
	Connected devices Device number	C	Device
	571758	iPl	hone16



7. Magnetiq Bank mobile app settings

Tap the upper right icon to change Magnetiq Bank mobile app settings:



Under "Settings", you can:

- change the app interface language (set to your smartphone's display language);
- enable/disable biometrics;
- change your PIN;
- turn on/off push-notifications.
- 7.1. Notifications

_	
\Box	
Keep track of your payments	
Enable notifications to receive updates about your payments directly in the app.	
You can always change this later in settings.	
Enable notifications	
Maybe later	

In Notifications section you can enable or disable push-notifications. Push-notification is an informative notification about transactions that is shown at the screen of your

phone Payment between own accounts and . Push-notifications can be enabled for incoming and outgoing payments and card transactions.

If you wish to opt out of SMS notifications and keep only push-notifications, you need to contact the Bank by sending a message in free form via Internet bank.



Under "User", you can:

- view the user ID;
- disconnect Magnetiq Bank mobile app.

8. Saistītie dokumenti

Bankas Vispārējie darījumu noteikumi.

Internetbankas lietotāja instrukcija



magnetiqbank.com info@magnetiqbank.com