MAGNETIQ BANK

## Operating manual of Code calculator DIGIPASS 310

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## 1. Description of device

The DIGIPASS Code Calculator is an electronic device that generates a unique Onetime digital code for authorisation in the Online Banking system that replaces the authentic signature of the client when confirming orders in the Online Banking.

The DIGIPASS Code Calculator (hereinafter referred to as the "Device") consists of an electronic display, ten numeric buttons (0 to 9), and four buttons with special functions.

OK
on/off - A button for turning the device on or off by holding it down for three seconds, and for confirming the input of data, and selecting menu option or section.

区
Deletes the last character when entering data or returns to the previous menu level.


and
 - navigation buttons.

The device shuts down automatically after 30 seconds if any actions are not taken with it.

There is a unique DIGIPASS number on the back of device, which consists of 10 digits, a Digipass®310 model and a barcode.

## 2. Getting started

Before you begin working with the DIGIPASS Code Calculator, you must replace the original IPIN code with your new PIN code. By default, the DIGIPASS Code Calculator 5 -digit IPIN- code is 00000 .
Attention! When replacing the IPIN code with your new PIN code, you cannot turn off the device UNTIL the IPIN code is successfully replaced. Otherwise, the device will be locked.

|  | Description | Action |
| :---: | :---: | :---: |
| 1 | Turn on the DIGIPASS Code Calculator. | Hold the button |
| 2 | The text briefly appears on the screen Welcome to LPB DIGIPASS 310 |  |
| 3 | The screen displays <br> Initial PIN <br> Your initial IPIN code is 00000 . | Enter 00000 and press the button |
| 4 | The screen displays <br> New PIN? <br> - the device requests a new PIN code (come up with a 5 - digit code). The PIN code should not contain 5 identical digits or 5 consecutive digits. | Enter a new PIN code and press the button |
| 5 | The screen displays <br> Confirm PIN <br> - repeatedly enter your new PIN code to confirm it. | Repeat the new PIN code and press the button |
| 6 | If the screen displays the text Weak PIN <br> - the PIN code you have entered provides weak device protection or it is the same as the original one. | Press the button and enter a different PIN code |
| 7 | $\square$ <br> PINs differ! <br> $<\mathrm{OK}>$ <br> - the PIN code entered repeatedly does not match the PIN code that was originally entered. | Press the button and enter a different PIN code |
| 8 | PIN Changed <br> - the original IPIN code was successfully replaced with your new PIN code. |  |

Attention! Do not leave your PIN code in the places accessible to third parties! Change the PIN code (Section 6, "Changing the PIN code") if you suspect that it has been acquired by unauthorised persons!

## 3. Authorization in Online Banking

To get started with the Online Banking system, you need to enter a code generated by the DIGIPASS Code Calculator in the "Menu Login".

|  | Description | Action |
| :--- | :---: | :---: |
| 1 | Turn on the DIGIPASS Code Calculator |  |
| 2 | The text briefly appears on the screen <br> Welcome to LPB <br> DIGIPASS 310 | $\left[\begin{array}{c}\text { The screen displays } \\ \text { Menu } \\ \text { Login }\end{array}\right.$ |


| 9 | The code generated by the DIGIPASS Code Calculator must be entered in the box "Password or DIGIPASS code" on the website https://ib.lpb.lv <br> Client's CIF <br> A99999 <br> Password or code of DIGIPASS <br> 321321 | Enter the code and press the button |
| :---: | :---: | :---: |
| 10 | If you have multiple DIGIPASS Code Calculators, the system will ask you to enter a number of the DIGIPASS Code Calculator you want to use to log in to the Online Banking system at this time. <br> Client's CIF <br> A99999 <br> Password or code of DIGIPASS <br> **** <br> DIGIPASS number <br> 6199999999\| | The DIGIPASS Code Calculator number is indicated on the back of device |

## 4. Order signing

In order for the payment or message to the Bank to be sent to the Bank for execution, they must be signed. To do this, you must select the DIGIPASS Code Calculator on the document signature page in the "Confirmation Method" field. The code will be automatically generated in the "Data for the DIGIPASS code generation" field. Enter this code into the DIGIPASS Code Calculator in the "Menu Sign". After that, the DIGIPASS Code Calculator generates the "Signature" code (8 digits), which you should enter in the Internet Banking field "DIGIPASS Code" and press the button "Send". Your document will be sent to the Bank for execution.

## Send Documents



|  | Description | Action |
| :---: | :---: | :---: |
| 1 | Turn on the DIGIPASS Code Calculator. | Hold the button |
| 2 | The text briefly appears on the screen Welcome to LPB DIGIPASS 310 |  |
| 3 | The screen displays <br> Menu <br> 4 Login | Press the button |
| 4 | The screen displays $\square$ <br> Menu <br> 4 Sign | Press the button |
| 5 | The screen displays $\square$ | Enter your PIN code and press the button |
| 6 | $\begin{aligned} & \text { PIN OK } \\ & <O K> \end{aligned}$ <br> You have entered a valid PIN code | Press the button |
| 7 | The screen displays $\square$ <br> Code: | Enter a 6-digit code from the field "Data for the DIGIPASS code generation" in the Online Banking system and press the button |
| 8 | The screen displays $\square$ <br> XXXXXXXX <br> XXXXXXXX - a generated unique code | Enter this 8-digit code in the "DIGIPASS code" field to sign the document |
| 9 | If you generate a unique code incorrectly and enter it into the Online Banking 5 times in a row, your access to the DIGIPASS Code Calculator will be locked. To unlock it, please contact the Bank's specialists by phone: <br> (+371) 67772999 or visit the Bank in person. |  |

## 5. DIGIPASS Code Calculator settings

In the "Setting" section, you may find current date and time (UTC), battery charge, device serial number, firmware version, the Bank's telephone number and e-mail, and the display contrast settings.

|  | Description | Action |
| :---: | :---: | :---: |
| 1 | Turn on the DIGIPASS Code Calculator. | Hold the button |
| 2 | The text briefly appears on the screen $\begin{array}{\|l\|} \hline \text { Welcome to LPB } \\ \text { DIGIPASS } 310 \\ \hline \end{array}$ |  |
| 3 | The screen displays <br> Menu <br> 4 Login | Press the button |
| 4 | The screen displays <br> Menu <br> 4 Setting | Press the button |
| 5 | Using and , you can switch between setting parameters, thus selecting the desired section: | Press the button |
| 6 | To return to the section $\square$ Menu Setting use the following button: | Press the button |
| 7 | Section <br> Setting <br> 4 Battery level | Press the button |
| 8 | $\begin{gathered} \hline \text { Battery level } \\ \text { XX\% } \end{gathered}$ <br> Shows the battery charge level |  |
| 9 | Section <br> Setting <br> Serial Number | Press the button |
| 10 | $\square$ <br> Displays the serial number of the device |  |
| 11 | Section <br> Setting <br> Date $/$ Time | Press the button |


| 12 | $\begin{gathered} \text { Date / Time } \\ 13-06-201706: 13 \end{gathered}$ <br> Displays the current date and time (UTC) |  |
| :---: | :---: | :---: |
| 13 | Section $\substack{\text { Setting } \\ 4 \text { Firmware ver. }}$ | Press the button |
| 14 | Firmware ver. $5310.05-\mathrm{B2BF}$ <br> Current firmware version of the device |  |
| 15 | Device contrast <br> Setting <br> 4 Contrast | Press the button |
| 16 | Contrast <br> 00 Contrast <br> 01 <br> Contrast <br> 02 Contrast <br> 03 <br> Contrast <br> 04 Contrast <br> 05 | Using the buttons and you can choose the contrast of the screen: from the less bright (00) to the brightest (05). To confirm your selection, press the button |
| 17 | contains the Bank's contact information | Press the button |
| 18 | www.magnetiqbank.com +31767772999 e-mail: info@magnetiqbank.com |  |

## 6. Changing the PIN code

If you need to replace the current PIN code, you can do it in the section "Change PIN". To do this, you need to know your current PIN code and come up with a new one.

|  | Description | Action |
| :--- | :---: | :---: |
| 1 | Turn on the DIGIPASS Code Calculator. | Hold the button |
|  | $\left[\begin{array}{c}\text { OK } \\ \text { on/off }\end{array}\right]$ |  |


| 2 | The text briefly appears on the screen Welcome to LPB DIGIPASS 310 |  |
| :---: | :---: | :---: |
| 3 | The screen displays Menu <br> 4 Login | Press the button |
| 4 | The screen displays <br> Menu <br> Sign | Press the button |
| 5 | The screen displays <br> Menu <br> Change PIN | Press the button |
| 6 | The screen displays <br> PIN? | Enter your PIN code and press the button |
| 7 | If the screen displays $\square$ <br> <OK> <br> you have entered a valid PIN code. | Press the button <br> Skip Item 8 below and proceed to Item 9 |
| 8 | If the screen displays the text $\begin{aligned} & \text { Weak PiN } \\ & \hline \text { <KIK } \end{aligned}$ <OK> <br> the PIN code you have entered provides weak protection. | Press the button and enter a different PIN code |
| 9 | After the PIN code is correctly entered, the screen displays <br> New PIN? <br> - the device requests a new PIN code (think up a 5digit code). The PIN code should not contain 5 identical digits or 5 consecutive digits. | Enter a new PIN code and press the button |
| 10 | If the screen displays <br> Confirm PIN <br> - repeatedly enter your new PIN code to confirm it. | Repeat the new PIN code and press the button |
| 11 | If the screen displays $\square$ <br> PINs differ <OK> <br> - the PIN code repeatedly entered does not match the PIN code that was originally entered. | Press the button and enter a different PIN code |


| 12 | If the screen displays |  |
| :---: | :---: | :---: |
|  | - the PIN code was successfully replaced with a new |  |
| New PIN OK <br> POK> |  |  |

## 7. Invalid PIN code

If you have entered an incorrect PIN code on the device, the DIGIPASS Code Calculator displays a message that warns you of the number of remaining attempts to enter the PIN code. After the fifth unsuccessful attempt to enter the PIN code, the DIGIPASS Code Calculator is locked.

|  | Description | Action |
| :---: | :---: | :---: |
| 1 | Turn on the DIGIPASS Code Calculator. | Hold the button |
| 2 | The text briefly appears on the screen $\begin{array}{\|l\|} \hline \text { Welcome to LPB } \\ \text { DIGIPASS } 310 \\ \hline \end{array}$ |  |
| 3 | Select the desired action, such as "Menu Login" or "Menu Sign". The screen displays <br> PIN? | Enter your PIN code and press the button |
| 4 | If you have entered an incorrect PIN code, the screen displays <br> Wrong PIN <OK> <br> Next, the device will inform you of the number of failed attempts <br> PIN errors: 1 <br> < OK> | Press the button |
| 5 | The device will prompt you to repeatedly enter your <br> PIN code <br> PIN? | Enter your PIN code and press the button |
| 6 | If the screen displays <br> you have entered a valid PIN code, and you may continue working with the Online Banking system. After that, all incorrect attempts to enter the PIN code are reset. | Press the button |


| 7 | If you have repeatedly entered an incorrect PIN code, the screen displays <br> Next, the device will inform you of the number of failed attempts $\begin{gathered} \text { PIN errors: } 2 \\ \text { <OK> } \end{gathered}$ | Press the button |
| :---: | :---: | :---: |
| 8 | The device will prompt you to repeatedly enter your <br> PIN code <br> PIN? | Enter your PIN code and press the button |
| 9 | If you have repeatedly entered an incorrect PIN code, the screen displays $\square$ <br> Wrong PI $<\mathrm{OK}>$ <br> Next, the device will inform you of the number of failed attempts $\begin{aligned} & \text { PIN errors: } 3 \\ & \text { <OK> } \\ & \hline \end{aligned}$ | Press the button |
| 10 | The device will prompt you to repeatedly enter your <br> PIN code <br> PIN? | Enter your PIN code and press the button |
| 11 | If you have repeatedly entered an incorrect PIN code, the screen displays $\begin{gathered} \text { Wrong PIN } \\ \text { <OK> } \end{gathered}$ | Press the button |
| 12 | There may be a total of 4 such attempts. The device warns you before the last attempt. <br> Last try! <OK> <OK> | Press the button |
| 13 | The device will prompt you to enter your PIN code for the last fifth time <br> PIN? | Enter your PIN code and press the button |
| 14 | If the last attempt is invalid, the device will be locked. <br> PIN locked! <br> <OK> | Press the button |
| 15 | For detailed information on unlocking the DIGIPASS Code Calculator, see Section 8. "Unlocking the DIGIPASS Code Calculator". |  |

## 8. Unlocking the DIGIPASS Code Calculator

If you have incorrectly entered your PIN code on the DIGIPASS Code Calculator 5 times, the device will be locked. The DIGIPASS Code Calculator screen will display the unique Lock code. To unlock the DIGIPASS Code Calculator, please contact the Bank's specialists by calling (+371) 67772999 and stating your voice password, first name, surname and other personal information specified in the Application upon entering into the contract. You may also visit the Bank in person and provide a document confirming your identity. Then you need to name the DIGIPASS Code Calculator number and its Lock code. The Bank employee will give you the Unlock code. This code must be entered into the DIGIPASS Code Calculator to unlock it. The device then prompts you to create a new PIN code that you will use later to log in and sign your orders in the Online Banking system.

|  | Description | Action |
| :---: | :---: | :---: |
| 1 | After the fifth failed attempt to enter the correct PIN code, the screen displays <br> PIN locked! <OK> | Press the button |
| 2 | The screen displays a 6-digit unique Lock code $\begin{aligned} & \quad \text { Lock code: } \\ & \text { XXXXXX } \end{aligned}$ | Press the button |
| 3 | To unlock the DIGIPASS Code Calculator, you need to contact the Bank by calling (+ 371) 67772999 or visit the Bank in person, identify yourself and name the device number and Lock code. Then you will receive the Unlock code. |  |
| 4 | When the screen displays the text <br> Unlock code? <br> enter the received Unlock code that consists of 8 digits. | Press the button |
| 5 | $\begin{gathered} \text { Unlock code } \\ \text { <OK> } \end{gathered}$ <br> You have entered a valid Unlock code, so the device will be unlocked. |  |
| 6 | Enter a new PIN code <br> New PIN? <br> - the device requests a new PIN code (come up with a 5 - digit code). The PIN code should not contain 5 identical digits or 5 consecutive digits. | Press the button |
| 7 | Repeat the new PIN code <br> Confirm PIN | Press the button |


| 8 | You have entered a valid PIN code. |  |
| :---: | :---: | :---: |
| 9 | New PIN <br> $<0 K>$ |  |
|  | After the Unlock code is entered incorrectly 3 times in a minutes, turn on the DIGIPASS Code <br> row, the device is locked for 30 minutes. <br> The screen displays the following message: <br> Calculator and enter the correct unlock code. |  |

