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## Details of the E-shop, web-site questionnaire

Please read and carefully complete all fields, all fields are required. If you are not sure about information you should provide, please contact your manager in JSC LPB Bank (hereinafter - Bank).

### 1. General information

- 1.1. URL address of the E-shop:
- 1.2. Owner of a domain name:
- 1.3. E-Shop creation date/Start date:
- 1.4. Is E-Shop/web-site „Startup”? No Yes
- 1.5. Name of the E-Merchant which appears to the cardholder' account:
- 1.6. Types of payment methods, which the E-shop plans to accept: VISA MasterCard Apple Pay
- 1.7. What kind of terminals will be applied for? E-commerce MO/TO
- 1.8. Test login details (To avoid delays with you application, please provide unlimited/full access test login details. It will be used by compliance department to prepare all functions check before approval):  
LOGIN: PASSWORD:
- 1.9. Average visits count per day during last 3 months (if site started less than 3 months ago, please provide planned volume)?
- 1.10. Provide link to a web-page containing Company contact information:
- 1.11. Please describe used methods for data storage and secured processing:
- 1.12. Describe methods that are used for protection of the payment process:
- 1.13. Company is PCI DSS (Payment Card Industry Data Security Standard) compliant? Yes No
- 1.14. What type of certification does the Company have?
- 1.15. Please indicate entities in a value chain:  
Hosting Provider: Payment Gateway:
- 1.16. Other banks, financial institutions providing acquiring services to the E-shop:

### 2. The business information

- 2.1. Goods/Services description:
- 2.2. Is a licensing required to sell goods/provide services? No Yes, please specify:  
License number , date of issue , validity date ,  
Issuer
- 2.3. Principal countries where the E-merchant E-shop carries out business activity:
- 2.4. Do you have warehouse? No Yes (provide warehouse address, rented or owned, possible goods in storage, structure of warehouse work):

#### 2.5. Main business partners / Main goods and services suppliers:

	Company name	Country of registration	Country of actual business activity	Registration number	Website
1.					
2.					
3.					

- 2.6. Transportation and delivery companies used for goods delivery:
- 2.7. The average term of orders execution:
- 2.8. The longest term of order execution after payment:

**3. Operations control and accounting**

- 3.1. Procedure of customer’s registration during order registration (specify what information is requested/stored):
- 3.2. Procedure of transactions registration and procedure of goods delivery acknowledgement (describe):
- 3.3. Rules of canceling an order, returning a product, refunding money (describe or attach the relevant document):
- 3.4. Describe fraud transaction detection and prevention methods:

**4. Financial information**

**4.1. Processing currency, which will be used for payments in the E-shop/web page**

USD	EUR	GBP	UAH	PLN	JPY	CHF	OMR
AUD	DKK	SEK	NOK	CAD	TRY	ZAR	LYD
TND	JOD	AED	SAR	BRL	CNH	CZK	HUF
INR	HKD	SGD	MYR	TWD	PHP	BHD	

**4.2. Information about turnover, transaction amount and count**

- 4.2.1. Monthly turnover: (actual) EUR (expected to be processed via JSC LPB Bank) EUR
- 4.2.2. Annual turnover: (actual) EUR (expected to be processed via JSC LPB Bank) EUR
- 4.2.3. One transaction amount: (min) EUR (max) EUR (average) EUR
- 4.2.4. Average monthly transaction count: (actual transaction count) (expected transaction count via JSC LPB Bank)
- 4.2.5. Average chargebacks count\*: (transaction count) (sum) EUR
- 4.2.6. Average fraud count\*: (transaction count) (sum) EUR
- 4.2.7. Average reversal count\*: (transaction count) (sum) EUR

\*during last 3 months, if website is a "Startup", please fill in with expected amounts

**4.3. Settlement information**

- 4.3.1. Settlement currency, mark one preferred: EUR USD PLN
- 4.3.2. Settlement cycle: Once a week Upon request At minimal available amount

**Confirmations:**

I certify that the information in this document is complete and true.

I undertake to immediately inform the Bank in writing on any changes in the above information. I am informed that in accordance with General terms of service, the present Questionnaire is an integral part of the Agreement and the signing of it means the signing of the Agreement, except the Bank Services, which can be received only by signing of Special agreement.

By signing the present Questionnaire, the E-Merchant hereby confirms that:

- the E-Merchant is not involved in providing other products and services, except the products and services indicated in the present Questionnaire;
- the E-Merchant undertakes to promptly inform the Bank about any changes in the range of products and services indicated in the present Questionnaire;
- all information provided above is complete and reliable, and the E-Merchant undertakes to promptly inform the Bank about any changes in the information provided above;
- the E-Merchant's authorized person has the right on behalf of the E-Merchant to submit the information indicated in the present Questionnaire, which is binding to the E-Merchant and the Bank;
- the E-Merchant's authorized person is informed about the responsibility, including criminal responsibility, for the provision of knowingly false or incomplete information;
- the E-Merchant's authorized person is familiar with the General provisions of transactions and fees of the Bank, agrees to them and recognizes them to be binding to him/her.

E-Merchant authorized person

(name, surname)

(position)

(signature)

(date)