

Dear Customer!

In order to make the process of Customer service faster and more efficient, as well as to save your time, JSC “LPB Bank” offers you the possibility to apply for some services of the Bank by means of the Internet bank.

All Application forms of the Bank are available in the section “Documents” of the webpage of the Bank (<http://www.lpb.lv/en/documents>).

If you are applying to a service of the Bank by means of the Internet bank, you should comply with the following requirements:

1. The Application should contain all the required (to be specified) information;
2. The Application should be attached to the “Message to the Bank” as an attachment;
3. The Application should not be signed as certification of the message with a code from your Code card (or DIGIPASS) is sufficient;
4. If you want to apply for an additional Payment card or open an additional Current account with a payment card (for legal persons only), you should attach to the message a scanned copy of the document, certifying identity of the Payment card holder;
5. The document, certifying identity should be valid, incl. the validity term, indicated in the document has not expired (the passport or certificate of identification (identity card) should be valid on the day of submission of the Application);
6. The document, certifying identity should not be damaged (torn, stained with color, perforated, with deletions, corrections or erasures);
7. In the copy of the document, certifying identity, the following data should be clearly visible:
  - 7.1. name, surname of the person;
  - 7.2. identity number;
  - 7.3. series and number of the document;
  - 7.4. date and place of issuing of the document;
  - 7.5. photo of the person;
  - 7.6. signature of the person;
  - 7.7. validity term of the document (in case it is envisaged by the normative acts of the issuing country);
  - 7.8. national affiliation of the person;
  - 7.9. temporary residence permit, in case the person is a foreigner citizen or a stateless person, which has been issued a temporary residence permit.
8. The copy of the document, certifying identity should contain the following:
  - 8.1. signature of the Payment card holder, print name (in case the Payment card holder is a family member of the Customer and is not aged up to eighteen years, the Customer himself/herself signs on the copy of the document, certifying identity of the Payment card holder);
  - 8.2. an inscription “Copy has been submitted to the JSC “LPB Bank””;
  - 8.3. signature and print name of the Customer;
  - 8.4. date of the copy.