Key2LPB Mobile App Installation and Usage Guide

▶LPB

1. Downloading Key2LPB mobile app

1.1. Android smartphone:
- access *Google Play*;
- enter "**LPB Bank**" in the search box and tap "**Install**".

1.2. iOS smartphone
- access the *App Store*;
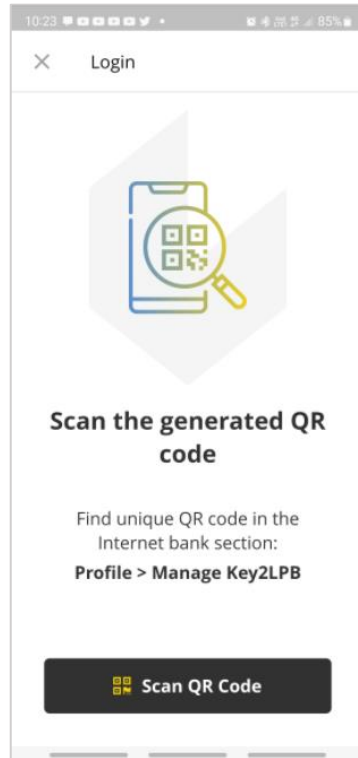- enter "**LPB Bank**" in the search box and tap "**GET**".

The app will be installed on your smartphone.

2. Connecting Key2LPB mobile app to your banking account

2.1. Open the app and tap "Connect"

A **QR scanning** feature will be displayed:

2.2. Log in to your Internet Bank

After accessing the **Internet bank**, enter the **"PROFILE"** section and select **"Manage KEY2LPB"**.

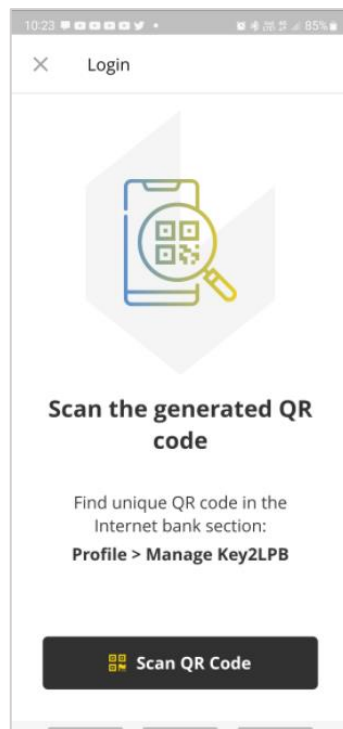You will be prompted to consent to the app connection terms and conditions.

Confirm the user agreement and click **"View QR code"**.

You will see a **QR code** with brief instructions:

2.3. **In the mobile app, tap the "Scan QR code" button.**

2.4. Move the smartphone closer to the computer screen to scan the QR code with your Key2LPB app.

2.5. After scanning the Internet Bank QR code:

- **Key2LPB** will display the activation code on your smartphone:
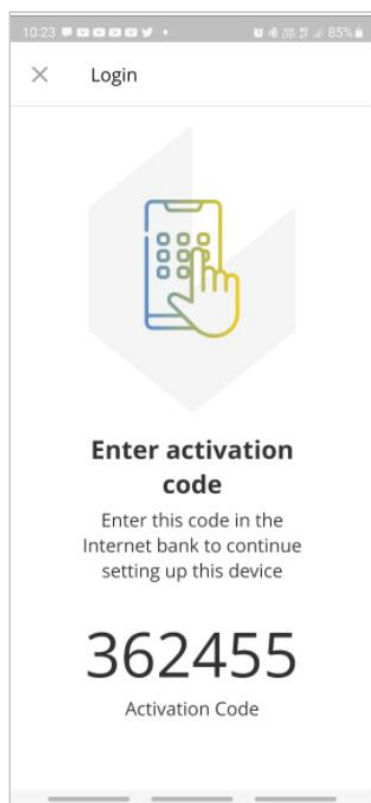
- The **Internet bank** will automatically switch to the app activation entry form:

Enter the activation code displayed by **Key2LPB** into the corresponding **Internet bank** field and tap **"Send"**.

The mobile app will display a screen prompting you to confirm a new authentication tool.
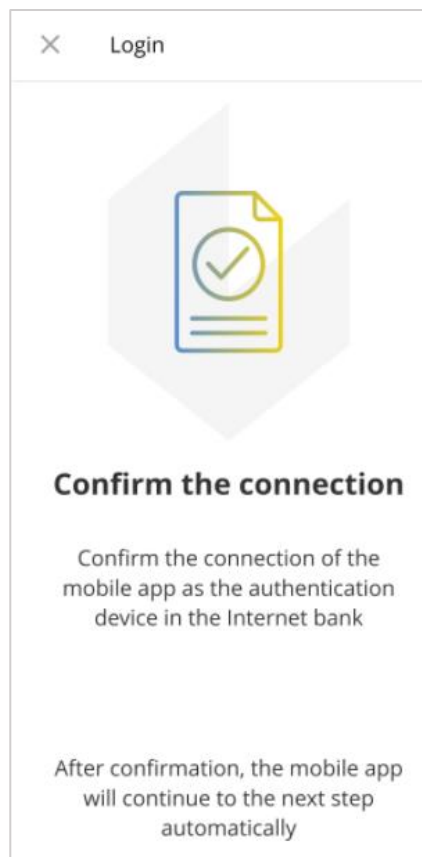
Once the activation code is entered, confirm that the **Key2LPB** mobile app has been connected as an authentication device for your **Internet bank** using:

- a one-time security code;
- the *Digipass* code calculator.

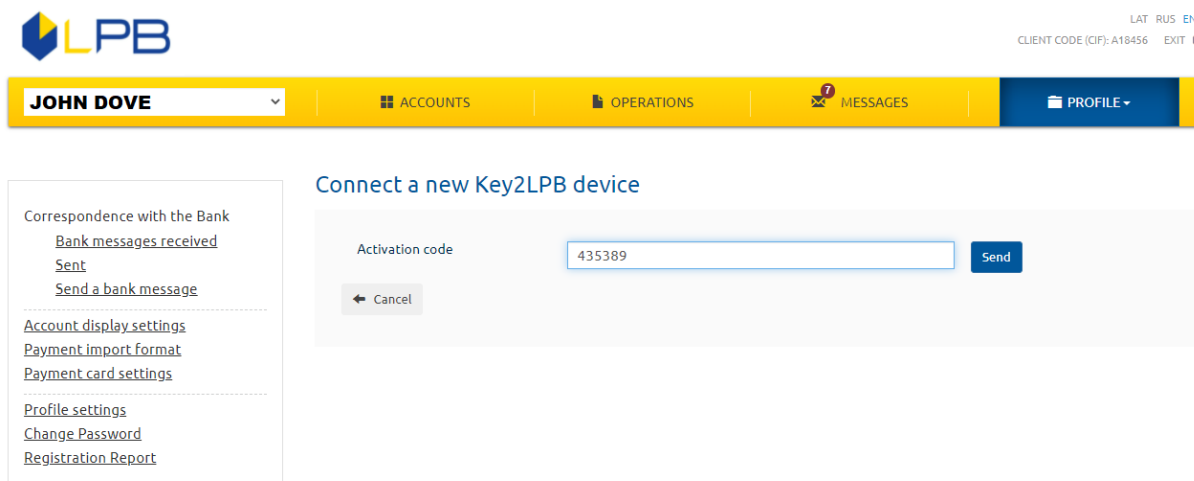Once **Key2LPB** is successfully connected, you will see the new authentication device data in the **Internet bank**:

Subsequent actions will be prompted by **Key2LPB**.

3. Setting up Key2LPB mobile app

3.1. Tap "Set up PIN Code":
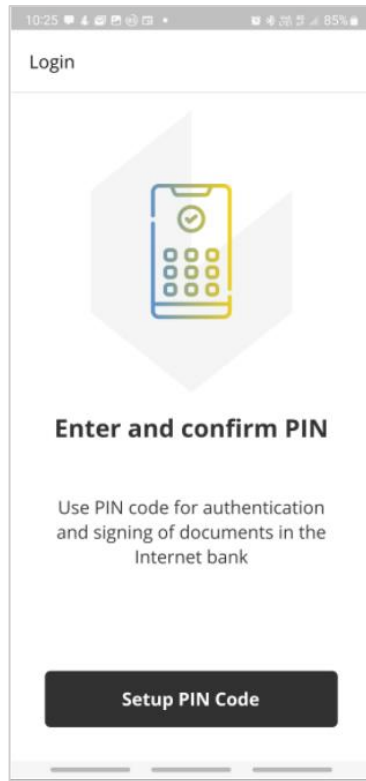
3.2. Enter your PIN and confirm entry:

3.3. You will need to enable notifications for Key2LPB to work correctly:
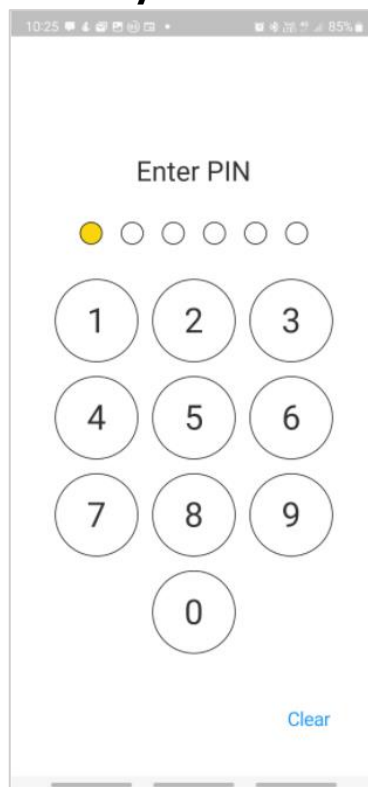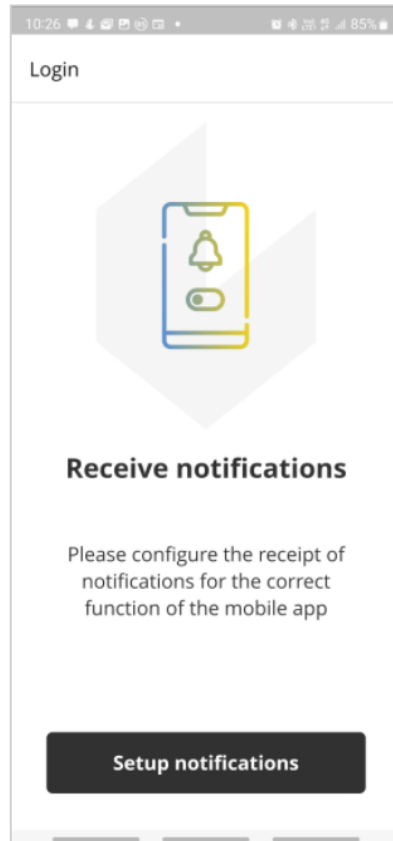

3.4. Setting up biometrics

You can enable **Key2LPB** authentication with your biometric data, if the mobile device supports it:
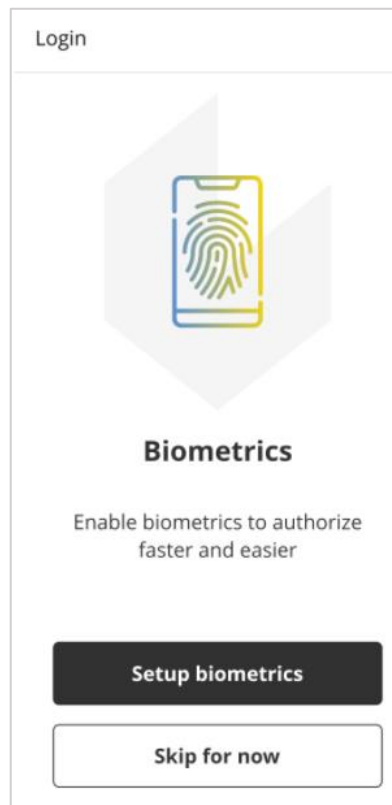
If you don't want to use biometric authentication, tap **"Skip".**

You will be able to set biometrics options later in the **"Settings"** section (see section 7 below).

To set up biometrics, **"Set up biometrics"** and scan your face or fingerprint the way you do on your mobile device.

3.5. Successful connection

Once you have connected **Key2LPB** to your **Internet bank**, the following confirmation will be displayed on your mobile device:
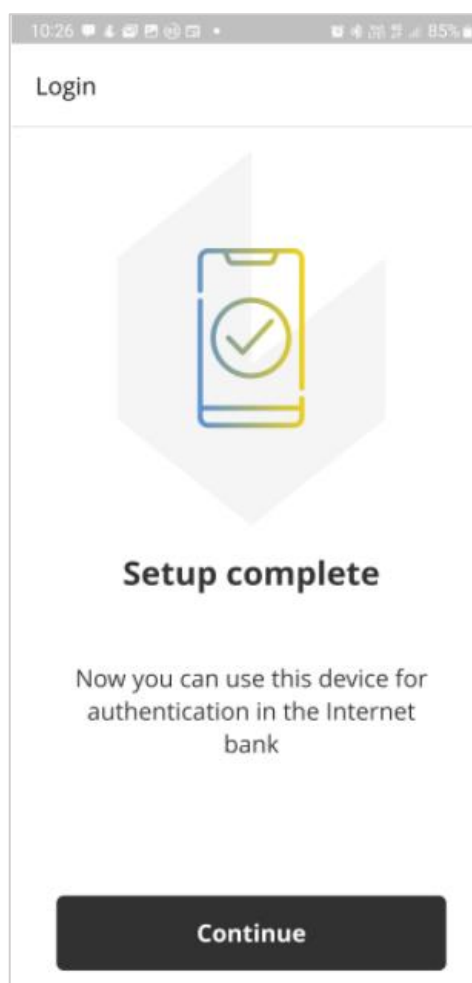
4. Using Key2LPB mobile app

4.1. Accessing the Internet bank

Open the **LPB Bank** website, **www.lpb.lv**, and click **"Internet bank"** or open *https://ib.lpb.lv* directly from your browser.

To access the **Internet bank** with mobile app **Key2LPB** in the field **"Client's CIF"** enter the **CIF code** assigned to you by the Bank during the signing of the agreement for receipt of the servic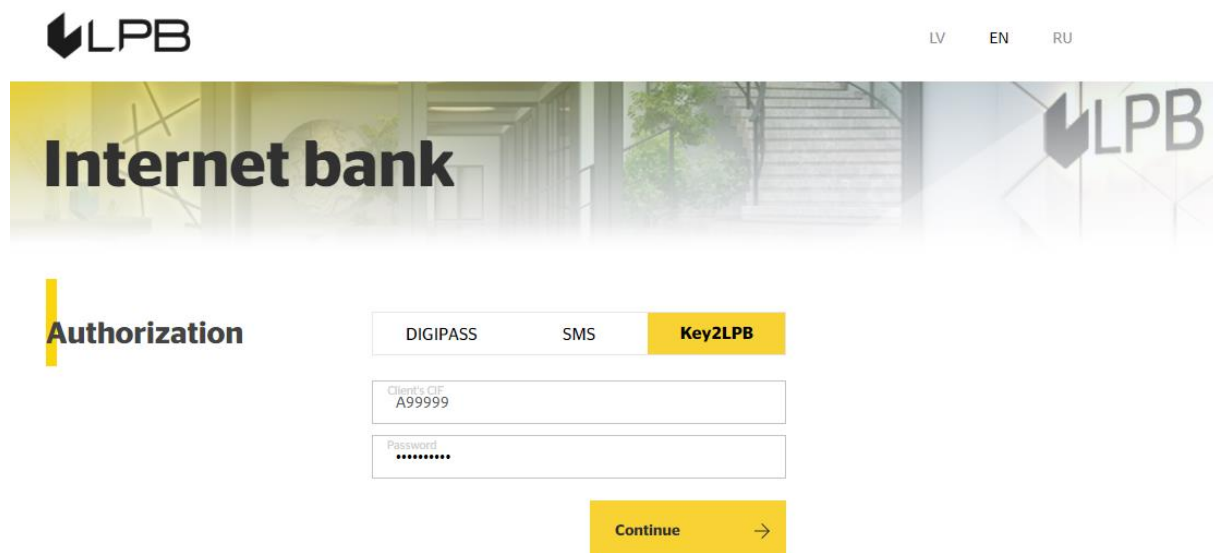es provided by the Bank, in the field "**Password**" enter the password, what you are using to access the **Internet bank with One-Time Security Code** and press "**Continue**".
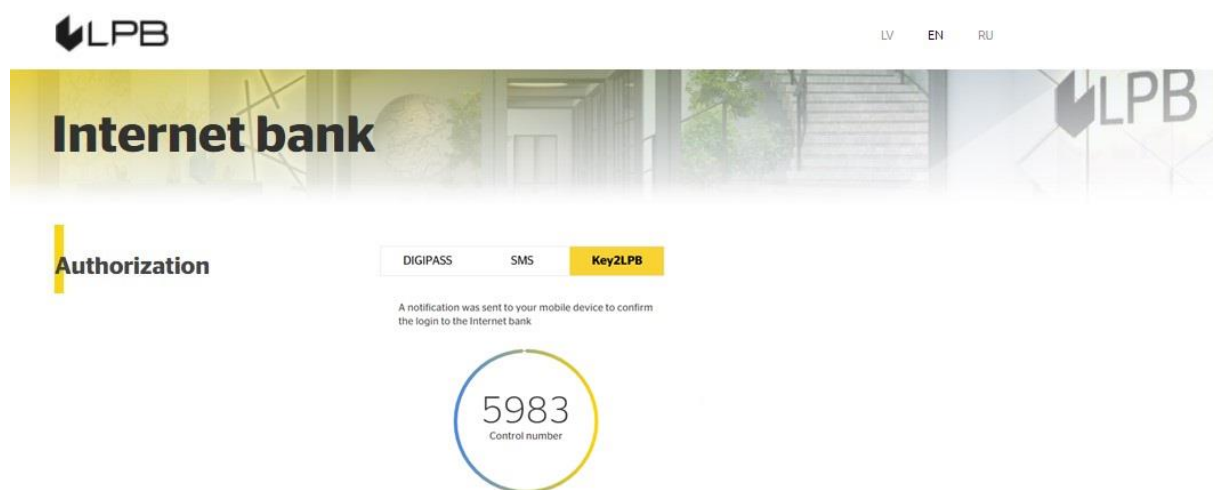

If you have entered the correct password, the field for entering of a number of the app will appear. Enter the number of the app and press "**Continue**".

A Message about sending a notification to your mobile device will appear.

Your mobile device will receive the following notification:
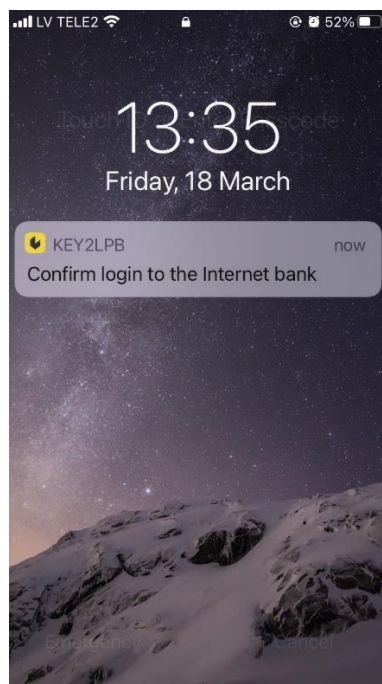
Tap the notification to open the **Internet bank** access screen in your **Key2LPB**.
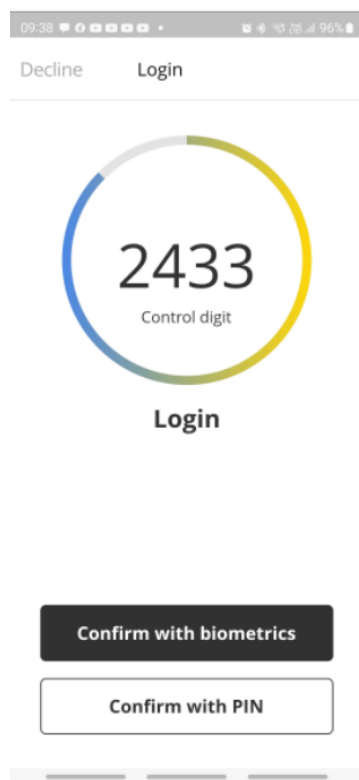
Always compare the control number in your **Internet bank** login form with those displayed by **Key2LPB**. If the digits match, select the confirmation action (tap "**Confirm with biometrics**" or "**Confirm with PIN**").

Once the **Internet bank** access attempt is confirmed, **Key2LPB** will display a confirmation screen:
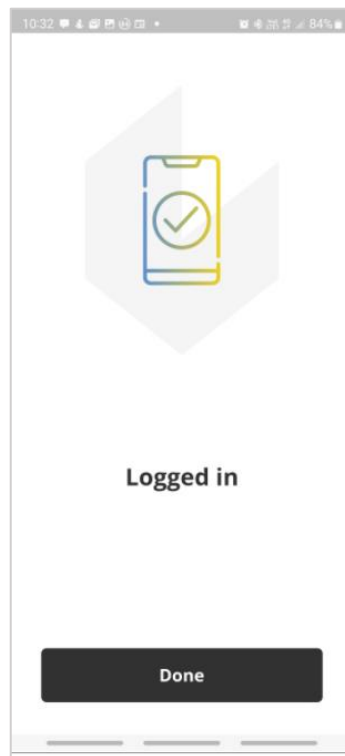
4.2. Signing a document

Fill out the document form and click **"Send"**.
In the signature screen, select **Key2LPB** as the confirmation method:

You will see a new screen with the **"Control digit"**.

Send Documents

Customer	JOHN DOE			
Confirmation Method	Key2LPB (111111)			
Control number	897891			

No	Type	Currency	Amount	Beneficiary
137	Budget Payment	EUR	0.01	Valsts kase/ID/90000050138

Send

Click **"Send".**

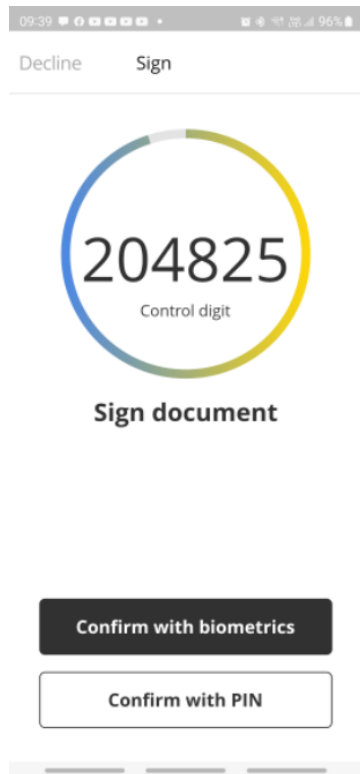Your mobile device will receive the following notification:
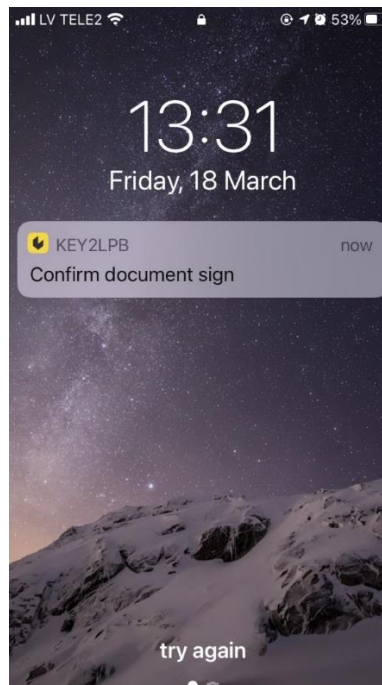
Tap the notification to open the **Key2LPB** document signing screen on your mobile device.

Always compare the control number in your **Internet bank** signature form with those displayed by **Key2LPB**. If the digits match, select the confirmation action (tap "**Confirm with biometrics**" or "**Confirm with PIN**").
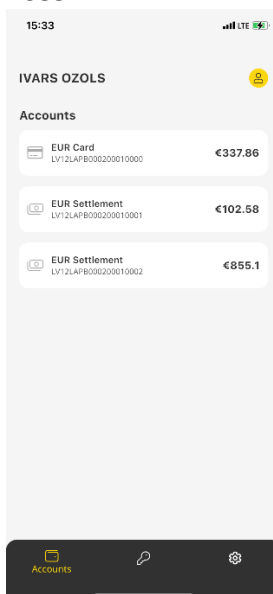
Once the document is signed successfully, **Key2LPB** will display a confirmation screen:
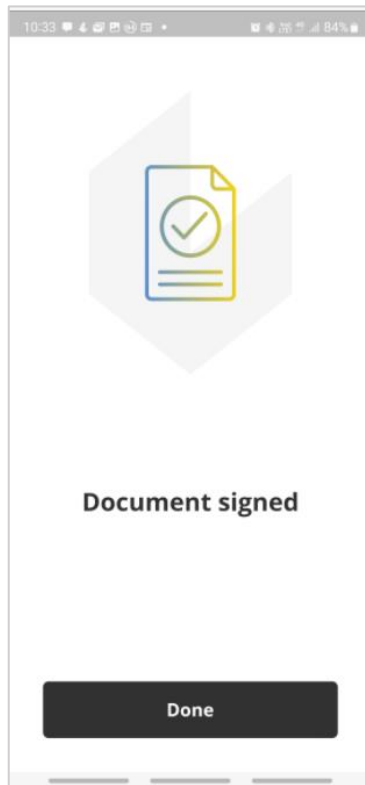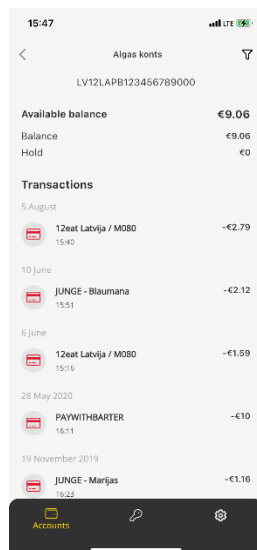
5. Accounts

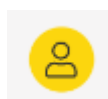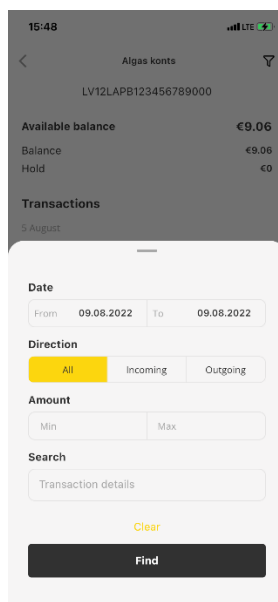In section **Accounts** you can:

- View account list and balances:

- View account summary and details of transactions:

Using the filter it is possible to search for operations by period, direction, amount and details.

If you have different clients in your **Internet bank**, in section you can select required client:
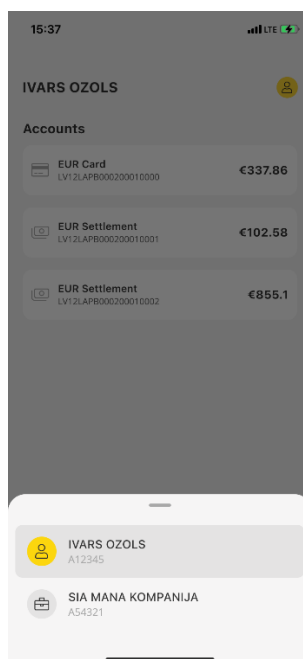
6. Disconnection Key2LPB mobile app

6.1. If PIN, TouchID or FaceID confirmation is failed five times in a row, Key2LPB will be disconnected automatically.

6.2. To disconnect Key2LPB manually:
- call the **Bank**, state your voice password and ask the Bank employee to disconnect the app, or
- access **"PROFILE" -> "MANAGE KEY2LPB"** in the **Internet bank** to view your device information:

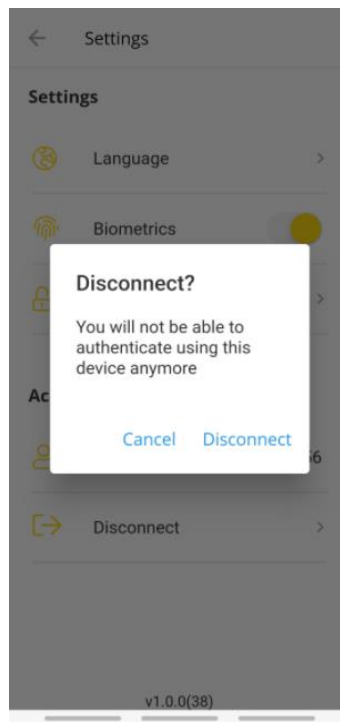## Manage Key2LPB

View QR code

1. Download Key2LPB mobile App
2. Scan QR code via the mobile App
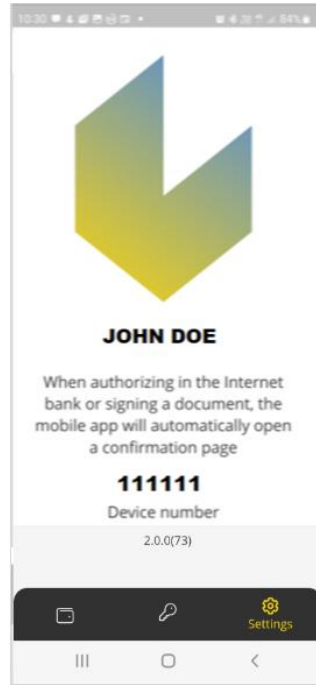3. Confirm the mobile App activation code

Key2LPB devices

Device number	Device	
111111	SM-S908B	Disconnect

- click **"Disconnect"**;
- access the settings in your **Key2LPB** mobile app;
- under **"User"**, select **"Disconnect device"**;
- tap **"Disconnect device"** to confirm.

Settings

Settings

Language >

Biometrics

Disconnect?

You will not be able to authenticate using this device anymore

Cancel Disconnect

Ac

Disconnect >

v1.0.0(38)

7. Key2LPB Mobile app settings

Tap the upper right icon to change **Key2LPB** settings:

Under **"Settings"**, you can:
- change the app interface language (set to your smartphone's display language);
- enable/disable biometrics;
- change your PIN.

Under **"User"**, you can:
- view the user ID;
- disconnect **Key2LPB**.